

QUALITY POLICY STATEMENT - ITW DELTAR / ITW FASTEX

It is our intent to continually improve our quality performance with the aim of providing defect free products and services which are delivered on time and satisfy our customers' needs and expectations.

The benefits derived from maintaining superior quality will impact on all our people, resulting in a strong association with customers and suppliers, a stable work environment and the satisfaction of contributing, with others, to a successful, internationally competitive organisation.

Our intent will be realised through Company-wide commitment to maintaining ISO/TS16949:2002 as well as various customer programs.

We monitor Key Performance Indicators to support our Business Plan, and implement specific continual improvement activities. We recognise that the achievement of set targets is important to our customers and essential for us to achieve our goals.

Kent Ballan
General Manager
ITW Deltar / ITW Fastex General Products
13th May, 2008.